

VEHICLE ACCIDENTS

Preservation of Evidence (POE) letters
Vehicle inspections and photographs
Hit and Run First Party Claim with contact issue – schedule vehicle inspection ASAP
Product Liability, i.e. airbag, safety harness, brakes and/or any other issues contributed to loss
Event Data Recorder – EDR aka vehicle black box; download data ASAP if needed
Negligent Entrustment
Course and Scope

SCENE INVESTIGATIONS

Vehicle Accidents:

Canvas area for witnesses and security cameras
Provide POE letters to business or area residents if there is a chance footage might exist
Traffic signal phasing (must be done at a time and date very similar to the conditions when incident occurred)
Posting flyers looking for witnesses

Premises Liability:

Dog Bite – Contact area residents re: vicious propensities of the dog; Track down mail carrier for an interview
Slip/Trip and Fall – Must inspect the area of incident for causation re: Lighting – Water – Carpet – Faulty Construction – Neglect

WITNESS INTERVIEWS

Preserve statements ASAP
Witnesses do disappear and/or forget important facts if delayed
Lose interest if not contacted few days or weeks after the incident
Must keep in touch with your witnesses once a month or so to make sure they are still available

PRODUCT LIABILITY

Preserve evidence – preferably the product itself if still available
Purchase same product to identify the manufacturer
Vaping devices – preserve all parts including batteries
Purchase same type of battery that was in the damaged device, review and evaluate its authenticity

DRONE VIDEOS/PHOTOS OF AREA OF INCIDENT

Recommended to review your case ASAP to see if it will benefit from aerial videos and photos.

FINANCIAL INVESTIGATIONS

Review your case to see if financial investigations are warranted due to insufficient policy limits.